**Police Practice & Research**

***Israeli police work and the Arab population: challenges of dissatisfaction and distrust***

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Studies highlight the challenges facing police work with minorities and recommend community trust-building through situational prevention strategies, strengthening community resilience, and leadership and community partnerships that address local needs.

The Israel Police conducted surveys in 2017-2019 on satisfaction and trust in police among the Israeli population generally, and the Arab sector particularly. To address gaps in satisfaction between Jewish and Arab populations, a special Arab sector unit was established in 2018.

Thereafter, a qualitative in-depth study with key stakeholders examined trust and satisfaction with police in the Arab sector. It examined ways for improvement and helped inform the unit’s work plan.

A 2020 follow-up study re-examined satisfaction, trust, and ways for improvement. This article presents the 2020 findings. It examines strategies adopted by the unit, needs identified by the Arab population, and satisfaction with police after approximately 18 months of unit operations. It indicates directions for further improvement.