Dear Customers,

**The Exelot XLT shipment containing your drone order was sent to Exelot and is awaiting the customs clearance procedure.**

In order to clear it as a personal importer, you must submit an import permit with the following conditions:

1. For a drone weighing \*less than 300 gm\* – a personal import authorization from the Ministry of Communications is required.
2. For a drone weighing \*more than 300 gm\* – a personal import authorization from the Ministry of Communications + Civil Aviation Administration is required (CAA).
3. Please note: The only transmission frequency allowed in Israel and the only one that can be imported is 2.4 GHz.

You must include the technical specifications along with the required online certificate request.

The relevant customs [reference] number: 8525800000/0

Details of the customs broker to be listed: Gaash Worldwide, PC {LLC} 515308906

\*Below is a link to the Ministry of Communications:\* <https://www.gov.il/he/service/approval_of_wireless_equipment_imported>

\*Below is a link to the Civil Aviation Authority:\*

[https://caa.gov.il/index.php?option=com\_content&view=article&id=1449&Itemid=859&lang=he](https://caa.gov.il/index.php?option=com_content&amp;amp;view=article&amp;amp;id=1449&amp;amp;Itemid=859&amp;amp;lang=he)

1. Please transfer the signed certificates to Exelot Customer Service via email: cs@exelot.com including the tracking number, within 20 days at the latest.

As required by law, a shipment that is not released within 40 days will be transferred to unclaimed merchandise shipments.

1. Support for filling out the form can be obtained using the contact details appearing in the links.

Thank you,

Exelot