

Who should inquire about our services?

- Physicians
- Case Managers
- Social Workers
- Discharge Planners
- Service Coordinators
- Family Members
- Individuals who have been discharged from hospitals, rehabilitation facilities, or nursing homes and need care at home

Who pays for the services?

- ADAP
- Affinity
- AmeriGroup
- Amidacare
- Carecentrix
- Fidelis
- Healthfirst
- HIP
- Medicaid
- Metroplus
- MLTC
- NSLIJ
- Private Insurance
- Self-Pay
- Wellcare
- United Healthcare
- **AND MANY MORE**



How do I become a client?

- You or your family member can give us a call anytime.
- We call your physician and make an evaluation of your eligibility for services.
- If you are eligible, we coordinate services with you, your physician, your family or caregiver, and community agencies.
- Upon approval, you will be assigned to a direct patient care team responsible for assuring patient satisfaction.

The Mission of White Glove Community Care Inc.

Our mission is to provide the highest quality of home care services to allow individuals to remain safely in their own environment. We believe that individuals' quality of life is impacted by their ability to remain independent in their own surroundings with the support of family members and community resources.

LET US HELP YOU REMAIN AT HOME SAFELY

WHITE GLOVE PROUDLY PROVIDES HOME HEALTHCARE SERVICES IN Brooklyn, Queens, Manhattan, Bronx, Staten Island & Nassau County, and within the counties of Rockland, Orange, Putnam, Dutchess, Sullivan and Westchester



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 Oakbrook Terrace, IL 60181
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New York State Department of Health - Home Health Care and Hospice
 90 Church Street, 13th Floor
 New York, New York 10007
 1-800-628-5972 or 212-417-5888

THE CHOICE FOR QUALITY HOME CARE




718-828-2666

White Glove is there for you...



24 hours a day, 7 days a week.

A NYS-DOH Licensed Agency and Certified by The Joint Commission

WHITE GLOVE
 COMMUNITY CARE





Services Available

Private Duty Nursing

White Glove Community Care specializes in providing Private Duty home care services to patients in need. Our goal is to provide quality skilled care to patients with Ventilators, Tracheotomy, or Feeding Tubes. Additionally, we provide highly skilled private duty nursing care to Pediatric patients with chronic conditions. Upon referral, we will work with the patient care team and process the preliminary requirements, including obtaining the prior approval from Medicaid or other payers.

White Glove collaborates with Social Workers and family members to facilitate smooth patient discharge to the home; a far safer and simpler choice compared to institutionalized care.

PERSONAL CARE SERVICES (HHA/PCA)

Our personal care services help individuals who may be elderly, disabled, recovering, or chronically or terminally ill, who are in need of assistance with their activities of daily living and/or other support services. These individuals have elected to receive non-institutional care and remain at home. Depending on the level of care/treatment/ services needed, our home health aides or personal care aides are available to provide the appropriate level of support and assistance.

Services provided include but are not limited to:

Personal care, grooming, assisting with activities of daily living, mobility assistance, meal preparation, cooking, accompanying to medical appointments, light housekeeping/cleaning, laundry, grocery shopping, errands, etc.

Live In Services

Live in services are ideal for individuals with limited mobility who may be prone to falling, as well as patients suffering from Alzheimer's or dementia or recovering from a debilitating illness, or those whose close family members live far away.

We will work with caregivers and family members to arrange for 24-hour live in services in the patient's home.

Consumer Directed Personal Assistance Program

The CDPAP (consumer directed personal assistance program) is designed to give freedom of choice and independence to patients in coordinating their care. The clients are empowered to manage their own home care services. The patient or designated representative will hire, train, supervise, and schedule the caregiver of their choice.

Patients may choose to hire close family members, friends, or anyone they trust and feel comfortable being cared by. A designated representative can be identified to coordinate the care in cases where the patient is not self directing, for instance, patients with Alzheimer's or children. CDPAP services are available for most disciplines of home care, high skilled and non skilled service needs.

Companions

Our companion services are available for patients who may need to be accompanied to their medical appointments, social gatherings, daily walks, or religious services. Staff will assist with light housekeeping, meal preparation, and shopping, in addition to building rapport by interacting and conversing with the patient. This may involve reading, playing games, or other exercises. The goal is to assist the client in maintaining an optimal level of independence at home.



Respite Care

We can arrange for temporary or short-term relief (respite care) for primary caregivers and family members who are responsible for caring for loved ones at home. Our goal is to provide intervention on an intermittent level to alleviate stress and overwhelming conditions that may be encountered by caretakers.

Housekeeping

Our aides are available to perform housekeeping duties, such as:

- Laundry services
- Making and changing the bed
- Cleaning up bathroom and kitchen after use
- Dusting and vacuuming
- Grocery shopping assistance

TBI (Traumatic Brain Injury)

A traumatic brain injury can be a life-changing trauma, not just for the patient, but for the whole family. Our caring staff is here to help and are highly trained and experienced in providing support to patients and their families who find themselves coping with the unexpected effects of a sudden injury to the brain.

Whether it's helping the patient relearn skills following the injury, establish new routines, or simply to provide respite care so families can attend to other responsibilities- our staff is highly capable and eager to help.

White Glove collaborates with doctors, social workers and family members to facilitate smooth patient discharge to the home, and provide the appropriate level of support and assistance to patients healing from a traumatic brain injury. Our staff ensures your loved one receives the same expert level of care as in a medical facility while allowing them to heal in the comfort of their own home.

Skilled Services

White Glove partners with many of the leading Certified Home Health Care organizations to assist you in obtaining quality skilled nursing care. If you were recently discharged from the hospital and in need of a visiting nurse or therapist; White Glove will work with your doctor to get you the services you need.