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**אתגר חוסר האמון של אוכלוסיות מיעוט בעבודת המשטרה: עבודת המשטרה הישראלית בקרב האוכלוסייה הערבית**

**The challenge of the distrust of minority populations in police work: the Israeli police work and the Arab population**

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Studies point to the challenges facing the police in its work with minority groups and identify a number of necessary steps in their work with minority groups, such as - adopting situational prevention strategy, strengthening community resilience, working in partnership with leadership and population, focusing on addressing community needs, for strengthen the community trust in the police.

In recent years 2017, 2018, 2019, the Israel Police has conducted quantitative surveys regarding the degree of satisfaction and trust of the population in Israel and the Arab population in particular, from police work. Following the gaps between the satisfaction of the Jewish and Arab populations, a special administrative division of the Arab Society was established in 2018, to promote these issues.

Near its establishment, a qualitative in-depth study was conducted (N=40 key stakeholders) to examined satisfaction and trust of the police work among the Arab population, as well as ways to improve police activity. The study formed the basis of the unit's work plan.

At the beginning of 2020, a follow-up study was conducted for the unit's work (N=50 key stakeholders and two participant observations), which re-examined the satisfaction with the police work and the degree of trust in it, and the ways to improve the activities of the new administrative unit. This paper presents the finding of this study - the strategies adopted by the unit to improve police work and strengthen trust in it, examines the differences in needs identified by Arab population and their satisfaction with police work after about a year and a half of unit work, and indicates additional possible directions for action to increase the effectiveness of this unit work.