TRANSLATION FOR WEBSENSE

\* To whom it may concern

\* This customer appears to be operating an open relay which is sending out unsolicited email.

\* Please can you contact the customer and ask them to investigate immediately as this may cause the service to be blacklisted.

\* The customer <we fill in> has been sending out unsolicited email and has triggered rules which show that this mail is not solicited. If you do a message search for customers outbound mail you can see that lots of unsolicited email has been sent from this account.

\* Example email subjects include <we fill in>

\* Please can you contact them so they can investigate this. For the time being we have put in a mail rule to stop this mail.

\* We at Websense provide a globally distributed Hosted Email Security service.

\* It appears that the following Websense IP addresses have been blacklisted.

\* It appears that our service has been blocked by your servers at the following addresses :

\* Please can you let us know what the de-listing procedure is or delist the IP addresses in question as well as provide us with a sample of the mail which caused this block to be put in place so we can follow up internal investigations as to how this happened.