**Jingjing Liao**

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**EDUCATION**

**University of Southern California (USC),** Los Angeles, CA, 05/2015

Doctor of Pharmacy

**University of Southern California (USC),** Los Angeles, CA, 05/2011

Bachelor of Science, Health Promotion and Disease Prevention Studies

**WORK EXPERIENCE**

McKinsey & Company, Summit, NJ

1/2019 - present, *Telecommute English-Mandarin Translator*

* Provided translation service for academic interviews
* Provided translation service for scientific research articles

Ararat Specialty Pharmacy, Pasadena, CA

3/2019 - present, *Specialty Pharmacist Manager*

* Reviewed medication orders and patient medical charts to ensure proper dosing and identify drug interactions
* Counseled patients on the appropriate use of specialty drugs
* Helped patients inject Invega Sustenna, Abilify Maintena, Risperdal Consta, Aristada, Vivitrol, Haloperidol Decanoate, Emgality, Aimovig, Ajovy, Repatha, and Praluent
* Followed up with patients to ensure adherence and compliance
* Cooperated with other healthcare professionals to ensure appropriate use of medications
* Provided recommendations to prescribers if switch to an alternative medication is needed
* Assisted with prior authorization and TAR process
* Provided medication therapy management service
* Helped patients apply for foundation and copay assistance programs to reduce copay
* Managed a pharmacy team to ensure work is done properly

Set priority for the pharmacy team to maintain efficiency

UnitedHealth Group, Cypress, CA

11/2018 - present, *Prior Authorization Pharmacist*

* Reviewed standard and specialty medication prior authorization requests based on medicare guidelines, clinical criteria, treatment protocols, drugdex and AHFS drug information, NCCN, clinical pharmacology, and monographs
* Communicated prior authorization clinical decisions with providers and members in English and Mandarin Chinese
* Provided clinical information and recommended formulary alternatives to providers and members in English and Mandarin Chinese
* Performed clinical research on drug and disease information to apply in prior authorization reviews

MDR Pharmacy, Los Angeles, CA

08/2017 - 11/2018, *Clinical Pharmacist*

* Proficiently verified prescriptions and medical orders based on proper dosage, quantity, drug interactions, drug allergies, and therapeutic compatibility in a retail and mail order setting
* Provided consultation to patients in person, on the phone, and through emails in English and Mandarin Chinese
* Closely worked with physicians and nursing staff to optimize patient care
* Provided recommendations to physicians and nursing staff about dosing, side effects, allergic reactions, and medication usage

Columbus Pharmacy, Los Angeles, CA

08/2015 – 07/2017, *Managing Pharmacist*

* Proficiently verified and dispensed prescriptions for retail patients, AltaMed patients, and long-term care facilities
* Provided consultation on prescriptions and over-the-counter medications in English and Mandarin Chinese
* Provided clinical advice to healthcare professionals about drug regimen and prior authorizations
* Monitored the labs of warfarin, clozapine, and procrit and made proper clinical advice and recommendations to prescribers
* Provided medication therapy management service to patients in person or over the phone and documented patient care service according to the pharmacy’s protocol and the insurance plans’ requirements
* Trained intern pharmacists in performing comprehensive medication review for patients and provided medication therapy management services using Mirixa and Outcomes MTM
* Provided appropriate and necessary documents in response to insurance audit
* Provided annual evaluation to pharmacy technicians and clerks

**RESEARCH EXPERIENCE**

Project: A Meta-Analytic Review of Interventions that Target to Limit Sedentary Behaviors, 11/2010-9/2013

USC Keck School of Medicine**,** Los Angeles, California, USA

The aim of this project was to see how interventions that target sedentary behaviors, physical activities, and diets affect children's BMI levels

* Reviewed randomized controlled studies to find and extract interventions that target BMI and sedentary behaviors
* Presented findings from literature review to research supervisors and PhD students
* Selected studies to be included in the meta-analytic review
* Cooperated with a PhD student to write a literature review paper

**PUBLICATION**

Liao Y, Liao J, Durand CP, & Dunton GF. Which type of sedentary behavior intervention is more effective at reducing Body Mass Index in children? A meta-analytic review. *Obesity Reviews* 03/2014, 15 (3): 159-68

**CONFERENCE POSTER PRESENTATION**

Jingjing Liao, John M. Cortez, Medalyn J. Supnet, Sherry M. Tsai, Amanda Malone, Marc M. Baum, Thomas J. Smith, “Development of A Sustained-Release Drug Delivery System for the Anti-HIV Drug Nevirapine”, American Chemistry Society Conference Spring 2010, San Francisco, California, USA

**LANGUAGE SKILLS**

English: fluency in reading, writing, speaking

Mandarin Chinese: fluency in readying, writing, speaking