Em Elizabeth Hughes Maillard Nationality: French & British maillardem@gmail.com

+33 787035238

Bilingual: French/English

- Master in Business of Administration (MBA), 1994
- DESS Ingénierie des Ressources Humaines, 1995
- Membre certifié des Traducteurs de Québec (S.T.Q)
- Bachelor of Arts Honours Degree, Languages & Linguistics,
- T.E.F.L. (Teaching English as a Foreign Language)



# Translator, English Language Teacher & Communications Lecturer Corporate Communications consultant for International Organizations

Recent translation topics: Corporate Communications (Newsletters), Tourism, Marine Biology, Health & Safety, Agriculture, Trainings for legal regulations, Business presentations & websites

#### **Professional Experience**

Since 2014 Translator – Business presentations & documentation for eDreams ODIGEO, YELP, Distrimex, TUV Rheinland, Rexel, Frakas Productions, ONET etc.

Translation of websites – for Made in Mouse, Merakin, Distrimex. Com.etc,

2012–2013 Lecturer "Communication in the Digital Age"

Sciences Po. Master II, Aix-en- Provence

2011–2013 English Language Teacher, English for Business,

Wall Street Institute, Avignon English School, Intensive courses for companies, Lafarge,

McCormick, INRA, Actes Sud...

Seminars & trainings in Communication, Knowledge Management,

Communication consultancy.

Translator: French - English

05/03-01/2010: Knowledge Management Consultant, Amadeus

Designed and implemented a collaborative solution, launching & driving "Communities of Practice", to enable online learning, facilitate teamwork and encourage innovation and peer to peer knowledge sharing. The learning solution was successfully implemented globally and won a quality award in 2008.

2001-2003: Corporate Communications Manager, Amadeus

Responsible for the Internal & External Communications strategy for the Sophia Antipolis site (1500 staff), marketing Amadeus as a centre of excellence for IT development (Press relations).

1996-2001: Head of Internal Communications, Amadeus, Sophia Antipolis

**Knowledge Management & Communication** 

Developed a global strategy for building "Communities of Practice", team sites and "Communities of Interest" within Amadeus to contribute to business results through more effective teamwork.

- Designed a global KM Strategy, process & structure, developed guidelines, templates, quick cards, FAOs
- Design of new marketing learning workshops
- Design & delivery of training courses in Knowledge Management and the collaborative solution

#### **Translation & Proof reading**

- Business proposals, internal policies etc.
- Translation of Research Study "Attention captation and attention retention. The case of creative industries", by Lucien Veran & Fabienne Chameroy

## 1991–1993 Communications Officer, Sodexho SA, Paris, EMEA

1988–1991 Translator & Internal Communications, Sodexho Canada, Montreal

Responsible for translating all contractual documents into English

- Legal Officer
  - Coordinator during merger, acquisition & restructuring period
- Management of global communication plan for Canada

1981–1987 Translator, Heineken, Paris, Investment Department,

Translator & Interpreter, ACNO, (Association of the National Olympic Committees) Paris

- Translator & Interpreter at Olympics meeting in Seoul
- Editor of Newsletter

Translator, Cicred, (Committee for International Cooperation to National Research in **Demography)** & other international organisations. Co-Translator of an extensive study on the Demographic State of Africa"

**1981–1987 Translator & English Language Teacher,** Aerospatiale, ADP, Cintra, Heineken, & Cambridge

language centre

### **Professional Training**

Chartered Institute of Management – Management Consultant Certificate
Communication & Knowledge Management Workshops
Amadeus Marketing programme & Krauthammer Business Management Course,
PMI Project Management
Communicating Corporate Strategy, Strategic Communication Management, UK
Internal Communication Strategy in action, Smythe Dorward Lambert, Oxford
Social & Labour Law, McGill University, Montreal

Other Professional Experience		
2006-2009	Guest speaker at Knowledge Management Conferences, Paris & Sophia Antipolis	
2003-2009	President (2003–2005 & 2007-2009) of "Helping Hands", NGO (Association Loi 1901 whose mission, "Bridging the Gap", is helping those in need, locally and overseas. <a href="http://helping.hands.free.fr">http://helping.hands.free.fr</a> Construction of computer centres abroad. The association, created in 2003, has gained interest and support from local organisations and Amadeus is now the main sponsor.	
2002	President of the Communication Committee for TELECOM VALLEY Association Responsible for Communication Plan (Main projects: Design & implementation of website & on-line newsletter for Telecom Valley (Association of 70 Telecom Companies) http://www.telecom-valley.fr/	
2006-2009	Member of Boostzone Institute	
2000	Member of IABC International Association of Business Communicators	
1996	Member of AFREP (Association of Professional Communicators	
Hobbies:	Linguistics, Travel, Social Media, Humanitarian work, Interior Design, Swimming, Choir	