Wolfgang Pfann

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QUALIFICATIONS SUMMARY

Multilingual Translator and part-time University Lecturer with broad experience in training, documentation, translation, transcription and project management as well as, teaching in a university setting. Highly organized and proficient in using web and computer technologies for specialized translation, transcription and related language services. Part-time university lecturer with long-standing experience.

PROFESSIONAL EXPERIENCE

2002 – present	 Freelance Translator and Documentation Specialist Translated, revised and proofread a broad range of documents – mainly English, French, Spanish and Dutch into German Offered customers comprehensive translation, transcription and documentation services, including project management, revisions and proofreading, glossary maintenance and terminology research Specializing in technical texts of various kinds and disciplines: mechanical engineering, railway, medical and pharmaceutical, etc.
2009 – present	Part-time University Lecturer , DHBW Baden-Wuerttemberg, Heidenheim, Germany Holding lectures for students in <i>Technical English</i> , <i>Introduction into</i> <i>Academic Working Methods</i> and <i>Mathematical Basics</i>
2001 – 2002	 Intelsat, QA & Process Office, Washington, DC, USA <i>Training and Documentation Analyst</i> Created, revised and updated technical documentation and training materials, such as Procedures, Checklists and User Manuals Introduced systematic technical documentation and training to comply with industry standards and improve quality and response time of technical customer service Designed and implemented a website to allow Network Management users quick and direct on-line access to all relevant procedures and documents Administrated website and continuously kept its documents up to date using web authoring tools and a variety of office software applications
1995 – 2000	 International Customs Tariffs Bureau (BITD), Brussels, Belgium <i>German Translator</i> Translated, revised and proofread customs tariffs and related technical, scientific, economic and legal texts – English, French, Spanish and Portuguese into German Translated five to seven customs tariffs of several hundred pages per year and prepared them for publishing Introduced MS Word as new word processing software to facilitate the transition to industry standards, improving document presentation and increasing efficiency Programmed Word macros to increase work efficiency

Helped implement a data base system

1994 – 1995 Hitext S. A., Brussels, Belgium
 German Language Specialist
 Translated technical documents and localized software for major companies, including Cisco, Motorola and 3M – English and French into German

MILITARY SERVICE

- 1985 present **German Army Reserves**, Deutsche Bundeswehr, Germany *Current rank: Lieutenant Colonel (Reserve Duty)*
 - Received training at military schools and academies in leadership, organizational management, Military English, French and Spanish
 - Head of a cross-border liaison team to the French military
- 1983 1985 **German Army**, Deutsche Bundeswehr, Germany Officer candidate in the Artillery Corps (Active Duty)

EDUCATION

- 1993 2013 Language courses with certificates in Spanish, Portuguese, Dutch, Russian and Turkish
- 1986 1992 **Studium Generale, University of Karlsruhe (TH)**, Germany Language courses with certificates in Technical English, Technical French and Spanish
- 1985 1992 **Computer Science Dept, University of Karlsruhe (TH)**, Germany *M.S. in Computer Science, B.S. in Computer Science*
- 1988 1989 **University of Edinburgh**, Scotland One-year study-abroad program in Artificial Intelligence and Computer Science

PROFESSIONAL SKILLS

Languages	 German – native speaker English, French and Spanish – fluent knowledge, written and spoken Portuguese and Dutch – basic fluency, written and spoken
Computers	 Programming experience in various computer languages; proficient in the use of the Internet, HTML programming, Dreamweaver, MS Office Suite, Visio, Freehand and a variety of other office and desktop publishing applications Sound knowledge of user and network administration Proficient use of MemoQ, Across and Wordfast as CAT tools
Other	 Over 30 years experience in teaching and tutoring in mathematics, sciences and languages, as well as, Internet basics for professionals and retirees 1987 – 1991: Part-time scientific assistant at the Computer Science department, University of Karlsruhe, Germany